

Based on the order of the health officer of the county of Santa Clara, all businesses must limit/eliminate visitors to their facilities until May 1st, 2020.

In order to keep our customer safe and still provide our services to them, we will provide the following services:

Mail-In Services OR Drop-Off

Mail-In Service

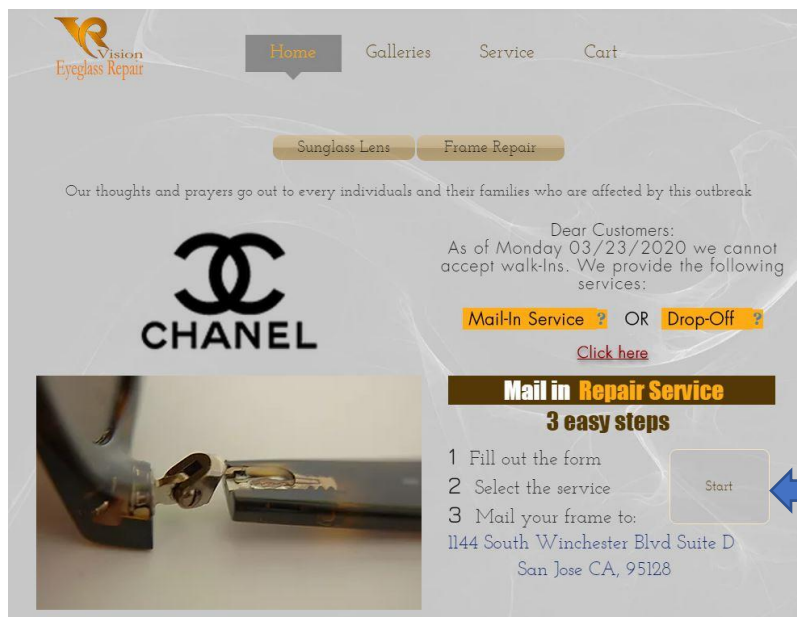
- Take a couple of pictures of your glasses and e-mail them to the following e-mail address:

visioneyeglassrepair@yahoo.com

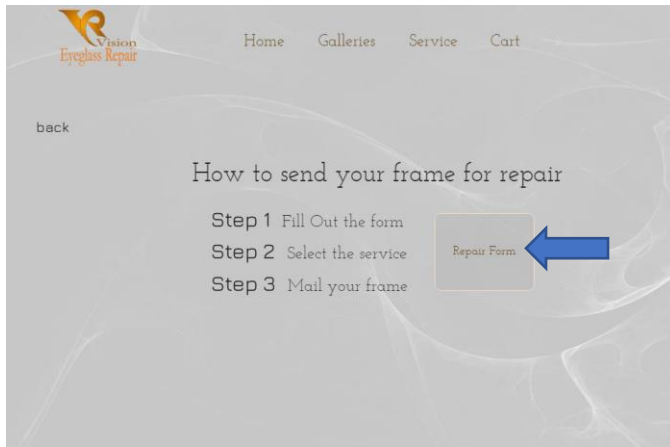
- We will reply to your email and let you know about the cost. If you decided to repair the glasses follow the following steps.

1. Visit our website at: visioneyeglassrepair.com

2. On the homepage click on "Start" Button under Mail-In Repair Service.
(see picture bellow)



3. On the next page click on "Repair Form" Button, fill out the contact form, and click "Submit"



First Name

Last Name

Phone #

Email

Street Address

City

State

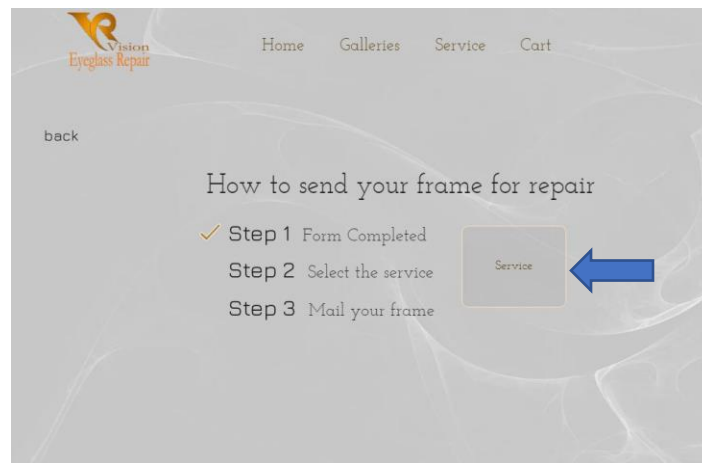
Zip Code

Short description of your eyeglass problems

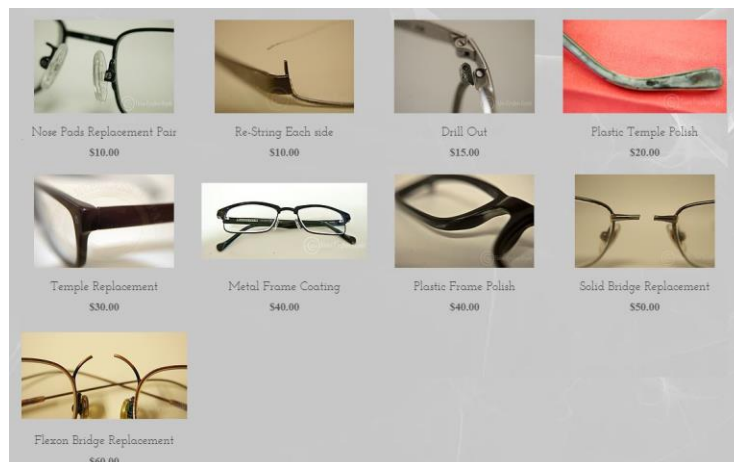
I'm not a robot

Submit

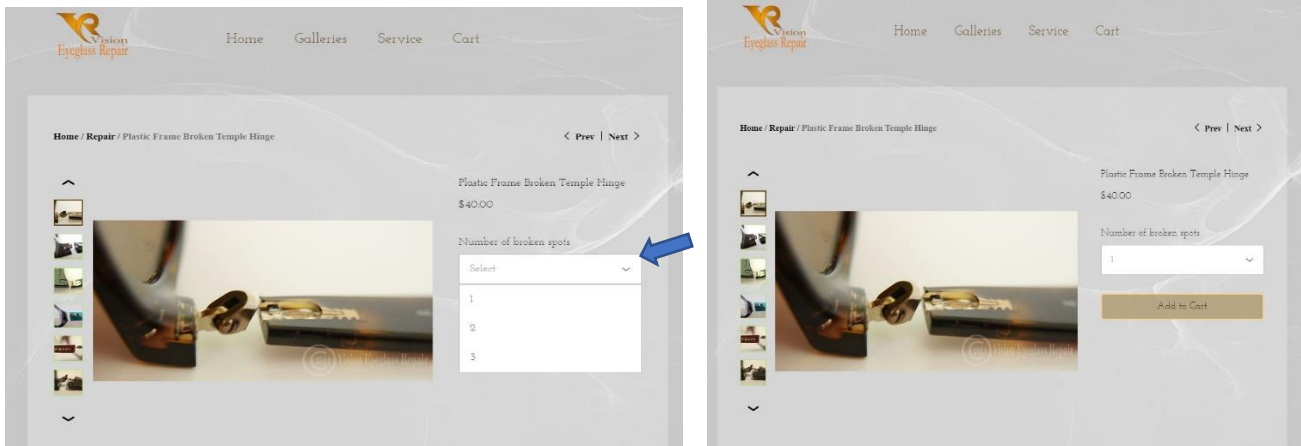
4. After clicking on "Submit" Button the next page will show you that your information successfully submitted. Click on "Service" Button



5. On the next page select our suggested repair service.

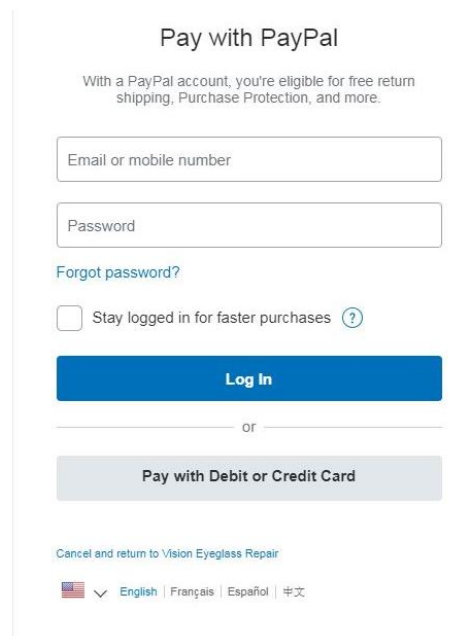
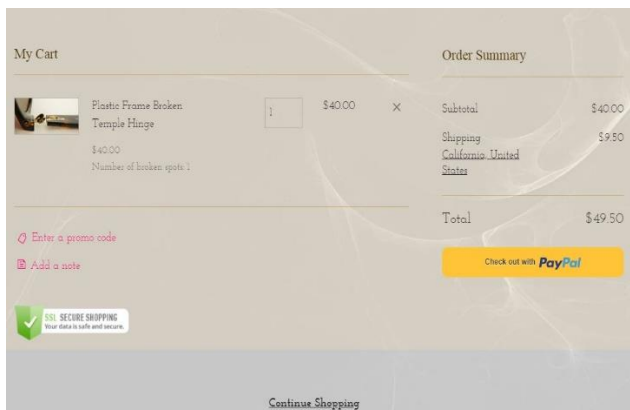


6. Selecting any of the pictures will take you to the service detail page. (Picture bellow is just an example of the service). Your selection might be different. Select the number of broken spots and click on "Add to Cart" button.



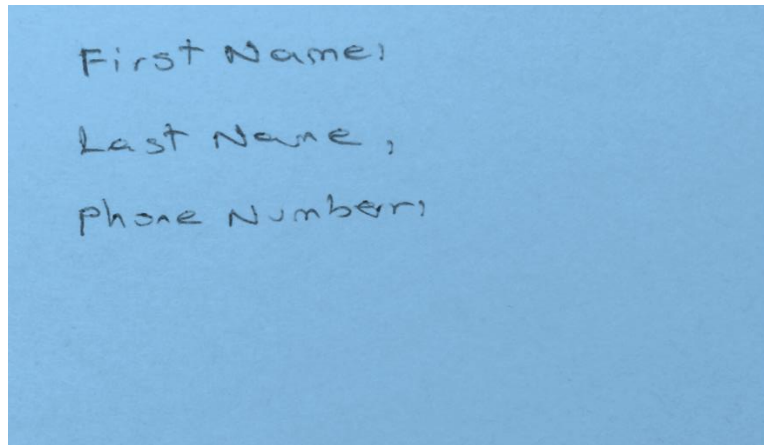
7. Your cart will be similar to the following picture.

- If you need to add additional service, click on "Continue Shopping" at the bottom of the page
- If you are done, Click on "Paypal" button. You will have the option of using your Paypal or Credit Card and mail your glasses to us.



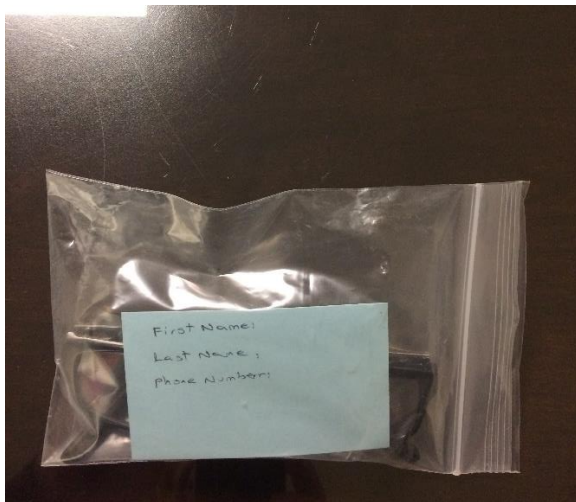
Drop-Off Service

1. Write your First Name, Last Name, and Phone Number on provided business card.



2. Put your glasses and the business card with your information on it into a provided zip bag. and drop the bag inside of our mail box.

We will check our mail box couple of times a day and will call you about the repair process and the cost.



Please, do not hesitate to contact us if you have any questions

We appreciate your business and wish you and your family health and happiness.